InterSystems Official
[Mike Morrissey](#) · 12 mayo, 2020

May 12, 2020 – Multiple HealthShare Advisories

This message contains three recent HealthShare Advisories, which are available below.

These advisories are also on the [InterSystems Product Alerts and Advisories page](#)

- Advisory: A manager from one facility could view users from another facility
- Advisory: Significant Performance Issues with ListEncounterRelationships()
- Advisory: The Lab Results Table in Clinical Viewer does not display "IM" results.

May 12, 2020 - Advisory: A manager from one facility could view users from another facility

InterSystems has corrected a defect that could allow a manager of users for one facility to view a read-only listing of users associated with other facilities, but not view or edit the details for those users.

This problem exists for:

- Unified Care Record 2019.1.0
- Information Exchange 2018.1, 15.032

The correction for this defect is identified as dev key JRK003, and included in the product as of Unified Care Record 2019.1.1 and 2019.2. It is also available via Ad hoc change file (patch) or full kit distribution from the Worldwide Response Center (WRC).

May 12, 2020 - Advisory: Significant Performance Issues with ListEncounterRelationships()

InterSystems has corrected a defect affecting performance on both the Edge and Registry resulting in backed up queues and timeouts in processing.

This problem exists for:

- HealthShare Information Exchange 2018.1
- HealthShare Unified Care Record 2019.1
- HealthShare Unified Care Record 2019.2

This defect occurs when a Unified Care Record customer is utilizing the Relationship Registry. The performance issue occurs when the number of relationships becomes very large; the exact number to trigger the problem is unknown but was encountered on a customer system with over 100 million rows in the Relationship Registry table.

If these conditions are present, an inefficient process on the Edge Gateway results in large numbers of transactions being sent to the Registry which subsequently spawns large numbers of processes. This ultimately degrades performance on both the Edge and Registry resulting in backed up queues and timeouts in processing.

If customers have not upgraded to HealthShare Information Exchange 2018.1 or higher, they can query the Relationship Registry for a count of rows. If there are concerns about the size of the table, please contact the WRC.

The correction for this defect is identified as dev key AJB104 and will be included in all future product releases. It is

also available via Ad hoc change file (patch) or full kit distribution from the Worldwide Response Center (WRC).

May 12, 2020 - Advisory: The Lab Results Table in Clinical Viewer does not display "IM" results.

InterSystems has identified an issue displaying "IM" results in the Lab Results Table

This problem exists for:

- HealthShare V2 Clinical Viewer

The Clinical Viewer displays Lab Results in two views, the Lab Results Table and the Lab Results by Date profiles. Within the Lab Results Table, results that are received as HL7 type "IM" do not display. Examples of labs with this type may include COVID results. Users should be directed to look at the Lab Results by Date display to view a comprehensive list of lab results.

If you have any questions regarding these advisories, please contact the Worldwide Response Center (WRC) support@InterSystems.com or +1.617.621.0700.

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URL de fuente:https://es.community.intersystems.com/node/476911